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NYLEX GUARANTEE

AMES Australasia warrants that this product will be free from defects in workmanship and materials for 2 years. If a defect in workmanship or materials becomes evident during that period. AMES Australasia will, at its option, either enaity part replace or refund the product. In the event of such a defect, the product should be returned to us (with proof of purchase and the original packaging) at the address below, together with written details of the defect. Any handling and transportation (and other expenses incurred in claiming under this guarantee) are not covered by this guarantee and will not be borne by AMES Australasia. The obligation of Ames Australasia under this guarantee is limited to the circumstances set out above and is subject to; the customer being able to evidence the acquisition of the product, the purchase price paid for the product and the relevant defect in materials or workmanship; the product not having been altered, tampered with or otherwise dealt with by any person in a manner other than as intended in respect of the relevant product, and the product not having been used or applied in a manner that is contrary to customary usage or application for the relevant product or contrary to any stated instructions or specifications of Ames Australasia. Our goods come with guarantee that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For further information contact us on Australia Free Call: 1800 335 019 New Zealand: 09 427 6042

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